



**Dear patients and partners,**

We hope that you find this letter in good health and good spirits as we work together to slow the spread of the COVID-19 pandemic. We are excited to have re-opened our practice for all of our patients for evaluation and surgery. The doctors and care staff at Florida Eye Specialists take your health and safety very seriously. That's why we are taking every precaution to ensure that we provide the premier eye care you expect in a secure environment.

**To secure the well-being of our patients, doctors, and care staff, we have implemented the following Patient Protection Protocols:**

- We take all patients' and guests' temperatures upon check-in, and patients are limited to bring only necessary guests to their appointments.
- We perform frequent cleaning and disinfecting of surfaces daily, following all CDC guidelines for sanitation.
- We are requesting that patients reschedule their appointments and employees remain home if they have experienced any fever, cough, or flu-like symptoms within the past 14 days. This also applies to anyone who has recently traveled or come into contact with someone with the virus.
- We are now also offering virtual visits for patients to receive care from the comfort of home. Patients can download our telemedicine app and schedule a video call with one of our eye specialists.

**As this situation evolves, we will continue to remain connected and provide updates on our disease prevention policies.** Rest assured that your team at Florida Eye Specialists remains focused on your well-being. Just as one supports his neighbor and community during times of crisis, our doctors and care staff are here to support you.

We will get through this together.

Rajesh K. Shetty, MD, CEO  
Florida Eye Specialists & Southpoint Surgery Center

***To schedule an appointment or if you have questions, please call us at [904-564-2020](tel:904-564-2020).***